



**LYNN GROVE
ACADEMY**
*Creative
Education
Trust*

13 July 2026

Dear Parents and Carers

Parent Voice – June 2026

Thank you all for engaging in recent parent voice around toilet usage and lockable phone pouches. It genuinely is brilliant to have such high levels of feedback from you. Both initiatives come with the same overall purpose: to support pupils to prioritise their learning, reduce distractions and further improve the calm running of our school. At Lynn Grove we are extremely ambitious for our young people and want the very best for them. We feel consideration of both areas is an important part of demonstrating our ambition.

I am happy to provide the following updates and decisions for September:

Toilet usage

Parent voice on messages home when children are using the toilet during their lesson time were mixed, including some strong support. However, we recognise that for some parents and carers, this communication felt unhelpful. At the end of the 4-week trial we have decided that from September:

1. We will continue to open and staff more toilets before and after school and during social times to minimise queues
2. We will continue to track pupils' toilet usage during lesson times
3. We will only communicate with you if toilet usage during lesson times becomes frequent
4. We will have a designated toilet open in lesson time for pupils with a medical toilet pass

Mobile phone pouches

Thank you for your feedback here. We received nearly 400 responses, which is excellent. The summary of responses is below:

- Parents aware of the risks of mobile phones in a school environment: 95%
- Agree that the introduction of phone pouches will benefit focus and learning: 89%
- Agree that the introduction of phone pouches will improve pupil wellbeing: 88%

This, coupled with our pupil and staff voice and the research we have done on the positive impact of phone pouches has led us to make the decision that we are going to go ahead from September 2026.



I will try to address the main parental concerns here, but we will also release a more detailed FAQ paper early in September.

Frequently asked questions:

1. *What if my child has a medical condition, such as diabetes, which requires them to use their mobile phone during the school day?*

I will be contacting parents of children with medical conditions which rely on a mobile phone for tracking to explain how this will work. Please be assured we will take this very seriously and ensure everyone feels confident.

2. *What if my child needs to contact me in an emergency during the school day?*

Children will be able to contact you via pupil reception, main reception or their college office during the school day. Equally, if you need to get an urgent message to your child you can do this via main reception.

3. *What if my child loses their mobile phone pouch?*

This will be the responsibility of the parent to replace. We will issue the first pouch free of charge but any that are lost or damaged, including graffiti, will need to be replaced.

4. *Has there been a positive impact for pupils in other settings?*

Yes, research into phone pouches across the UK has shown an overall 65% increase in pupil wellbeing and up to 86% improvement in academic outcomes.

5. *How will pupils lock and unlock their phones?*

Pupils will lock their phones into the pouches at the start of the day with their form tutor during morning line up. There will be magnetic unlocking devices placed on the outside of the school gates. Pupils will be able to access these as they leave the school building each afternoon. Morning and afternoon gates will be staffed to support this.

6. *How will pupils be shown how to use their phone pouch?*

We have lots of careful pupil induction planned for September where they will practice how to use their pouches and how to unlock them at the end of the day.

I hope this answers some of your questions. Thank you for supporting LGA to raise the bar for our young people and ensure they meet their potential at school. As always, I welcome any additional feedback. Please email us at enquiries@llynngroveacademy.org.uk with any further comments or questions and we will endeavour to get back to you.

Yours sincerely

Mrs Brookes
Principal